

OFFICE OF THE
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March 31, 2000

Mr. Paul Lichtefeld
Lichtefeld, Inc.
629 4th Avenue, Suite 305
Louisville, KY 40202

Dear Mr. Lichtefeld:

It is never easy when it comes to relocating an office. This is especially true when the relocation involves new construction. In October 1999 we signed a lease with Computer Galaxy to lease space at the Theatre Building. We immediately put pressure on your construction crew by setting a December 10th move-in deadline. This deadline was intensified by the fact that we were totally gutting existing space, asking for windows to be installed on one side of the building which had approximately 24 inch thick brick walls, and coordination with several subcontractors regarding phone and computer wiring and extensive security construction.

Your construction crew, headed by Troy King, met this challenge head on. Not only did they meet our move-in deadline, but their workmanship, communication, and versatility far exceeded our expectations. Troy was always available for consultation and reassurance that the job was being done as we asked. In addition, there were several occasions where Troy volunteered his expertise by making suggestions regarding the interior design details. Troy's working relationship with other members of the construction crew was evident in the fact that there was no down time in construction. His scheduling of subcontractors was well organized and very impressive.

We have now been in our new office space for four months. Since that time all of our punch list items have been satisfactorily taken care of. In addition, unsolicited followup has been ongoing by Troy and other members of the crew.

We are currently working with Troy on having built-in bookcases installed in our office, and have received the same attention to detail on this project as with the new construction.

Our congratulations on a fine crew! I'm sure you realize what a valuable asset they are to your company.

Sincerely yours,

OFFICE OF THE FEDERAL DEFENDER



Kate Micou, Administrative Officer